

KLAVENESS	Quality and Environment Policy	PQA.EST.01 Version n°1 date: jan/2023
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Klaveness Footwear, SA is a company dedicated to the development and production of comfort and orthopedic footwear and insoles that is committed to developing its activity in the areas of quality and the environment in a responsible manner, aiming to contribute to sustainable development in the long term.

Its Quality and Environment Policy reflects the set of ambitions and strategic guidelines applied to its products and services, involving its Employees in order to satisfy the needs of its customers, the surrounding community and other interested parties and is based on the following commitments :

- Full customer satisfaction, based on their requirements;
- Participation of all Employees in complying with and maintaining the Quality and Environment Management System (SGQA);
- Maintenance, whenever technically and economically viable, of pollution prevention, control and reduction practices, which enhance the protection of the environment, namely through the recycling of waste and effluents, control of spills and consumption of resources;
- Involvement of other interested parties in SGQA activities, namely in terms of suppliers of products, materials and services, which also strongly contribute to the quality and efficiency of the global performance of Klaveness Footwear, S.A.
- Compliance with applicable legislation in force and other requirements to which it subscribes, as well as environmental compliance obligations;
- Identification of the environmental aspects of its activities and implementation of measures to minimize the respective impacts;
- Prevention of accidents or environmental damage and guaranteeing an adequate operational response to emergency situations;
- Continuous improvement of the System's effectiveness, through the periodic review of objectives and targets.

Gaia, 31 january 2023

